

# Insurance <sup>[1]</sup>

## Service Line Warranties of America

The City of Kelso has partnered with Service Line Warranties of America (SWLA) to help eligible customers be prepared and have the best possible service in the case of such emergency.

### ***Plans Available in the City of Kelso:***

- Exterior water service line coverage - \$5.99/month
- Exterior sewer/septic service line coverage - \$7.99/month
- Interior plumbing and drainage system coverage - \$9.49/month

### ***Benefits:***

- **City of Kelso Residents are Benefitting:** residents are becoming more educated about their responsibilities with the water and sewer lines that service their homes.
- **Common and Expensive Problem:** Water and sewer line problems are common and expensive. Repairs to lines on homeowners' property are typically not covered by basic homeowner's insurance or by the City of Kelso and can be quite expensive.
- **Peace of Mind:** Coverage through HomeServe offers City of Kelso homeowners peace of mind. HomeService is available 24 hours a day, 7 days a week, 365 days a year, including holidays. Repairs are given the highest priority and local, licensed and approved contractors are dispatched to customers' homes to make the necessary covered repairs - all with no callout fees or deductibles.
- **Trusted Partner:** The City of Kelso has partnered with SLWA, offering a program that is used by over 475 cities, municipalities and utilities around the U.S. SLWA has been in business since 2003 and is accredited by the Better Business Bureau with an A+ rating. SLWA and its parent HomeServe, provide service to more than 3.1 million homeowners, and has performed more than 1.1 million repairs for customers over the last 3 years and received high ratings from customers receiving service.

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### **Links**

[1] <https://www.kelso.gov/finance-and-utilities/insurance>